

Community Guidelines for WAKANUI Official SNS Accounts and Website

ANZCO Foods (hereinafter, “the Company”) has formulated the Community Guidelines (hereinafter, “the Guidelines”) for use of the official SNS accounts and related services (hereinafter, “the Accounts”) managed by the Company. In order to achieve improved communication with users by way of the various information sent out from the Company, users are requested to read and agree to the conditions before using the Accounts.

List of Official Accounts

Official Instagram account: wakanui_grilldining_tokyo

Official Facebook account: Wakanui Grill Dining Bar Tokyo

Compliance with Terms of Use and Community Guidelines

All users are required to comply with the Terms of Use stipulated by social media and the Guidelines when using the Accounts.

Access to Basic Information

By following the Accounts managed by the Company, users agree to allow the Company access to users’ publicly disclosed names, profile photos, gender, network, user ID, friend list, and other information disclosed to all other users, and confirm that they agree to the Guidelines.

Operation of the Accounts

The Accounts shall be operated by ANZCO Foods.

- The Company shall not disclose the personal information of its employees, including the administrator and operator of the Accounts.
- Copyright of the contents, images, and videos distributed through the Accounts belongs to ANZCO Foods.
- Copyright of a user’s posts, images, and videos belongs to the user. If a user’s comments are deemed to be inappropriate, or if it is considered that operation of the Accounts has been compromised, the Company may block the posting of comments and other activities by the user without the consent of said user.
- The Company does not guarantee it will respond to posts or comments posted to the Accounts by users.

Disclaimers

- The Company shall not be liable for any damages arising from a user’s use of, or inability to use, the Accounts.
- The Company shall not be liable for any posts by users regarding the Company (comments, images, videos, etc.) on SNS.
- The Company shall not be held liable for any issues arising between users or any issues arising between users and a third party on SNS.
- In the event that a user causes damages to the Company by violating the Guidelines, the Company may claim compensation for damages.
- Content posted to the Accounts, including statements from the Company and its employees, are not official Company announcements or opinions, and the Company does not guarantee the accuracy or entirety of the information. In addition, content posted by users does not reflect the opinions of the Company, the Company’s employees, or related parties.
- Copyright of information displayed on SNS, all other intellectual property (including, but not limited to, design rights, patents, utility model rights, trademark rights, and knowhow), and rights to its usage are held by the Company or the holder of the rights, such as the author. The user may not use any information on SNS beyond that which is not restricted by law without the permission of the rights’ holder, including reproduction for personal use by an individual user recognized by copyright law.
- The Company may suspend or terminate the Accounts without prior notification. The Company shall not be held liable for the deletion or loss of content.
- The Company may change the Guidelines without the consent of users.

Prohibited Matters and Criteria for Deleting Posts

Please refrain from posting the following content. In the event that such content is posted, the Company may delete said content or block a user's account without prior notification.

- Impersonation of a third party, including the Company
- Political activities, election campaigns, religious activities
- Posting or distributing harmful computer programs
- Reproduction, sale, publication, or any other act of using information obtained through the Accounts beyond the scope of private use
- Any act that compromises the operation of the Accounts or that causes or could cause disadvantage to third parties, including the Company
- Any act that alters information regarding the Company's social media or information provided through the Company's social media
- Any attempt at unauthorized access to the Company, including the illegal acquisition of passwords or hacking
- Spam
- Any act for the purpose of criminal activity
- Content that induces criminal activity
- Content in violation of laws and regulations, decrees, or public order and morals, or posts by antisocial forces
- Vandalism
- Fraud
- Any act that identifies, discloses or leaks personal information without the consent of the person concerned
- Any act that infringes the privacy of a third party
- Any act that infringes the rights of the Company or a third party, including copyrights and trademark rights
- Any act that defames the Company, a specific individual, a company, a country or region, or a religion
- Any content that includes obscenities
- Posting or distributing harmful computer programs
- Any act that violates the Terms of Use of all social media
- Expressions that have been determined by the Company to be arbitrary or assertive, such as "you shouldn't buy this," "you shouldn't do this" or "this is the worst"
- The posting of any other expression that falls under the following (including similar expressions) or any content that the Company deems inappropriate in light of the purpose of the Accounts
 - Posts that are deemed to significantly differ from the facts
 - Posts that are not based on specific events
 - Posts that are determined to be more emotional than necessary
 - Posts that include discriminatory expressions
 - Posts that are problematic from an ethical perspective
 - Posts that are irrelevant to the Accounts
 - Posts that other users may find unpleasant
 - Posts that are suspected of being created under false pretenses
 - Posts that impede constructive communication
 - Posts that may affect the integrity of the Accounts
 - Posts that disclose personal communication with the Company or a third party
 - Posts with false or potentially misleading content
 - Posts with commercial content that introduces or advertises a user's own products, store, or company
 - Posts that constitute illegal activities under social media

Handling of Personal Information

In the event that the Company acquires personal information, such information shall be handled appropriately, based on the “Privacy Policy” formulated by the Company. Please refer to the link below for the Privacy Policy.

<https://www.anzco.co.jp/privacypolicy/>

Inquiries

Please contact us via the link below.

<https://www.anzco.co.jp/contact/>